



# CU SERVICE CENTERS<sup>®</sup>

*The Member-Friendly Financial Network*

Account #: \_\_\_\_\_

## FIND A BRANCH

Phone: 1.888.287.9475

Web: [www.cuswirl.com](http://www.cuswirl.com)

Mobile: [m.cuswirl.com](http://m.cuswirl.com)

(This card cannot be used as identification)

Call Center Outlet: 1.866.692.8669

## HOW TO ACCESS

You need three things to access your account:

- The name of your credit union
- Your account number
- A valid U.S.Govt.(City/State/County/Federal) issued picture identification with signature

Additional rules may apply for you to transact business on your account

## SERVICES AVAILABLE AT CU SERVICE CENTERS<sup>®</sup> LOCATIONS

- Deposits and Withdrawals
- Loan Payments and Loan Advances
- Transfers
- Statement Prints (Recent Account History)

## ADDITIONAL SERVICES AT MOST LOCATIONS

- Fax Services and Photocopies
- Money Orders
- Travelers Checks
- Notary Services

**FOR MORE INFORMATION VISIT [WWW.CUSWIRL.COM](http://WWW.CUSWIRL.COM)**

Revised 08/01/11

## HOLDS AND DEPOSITED FUNDS

Funds deposited at CU Service Centers may not be available for immediate withdrawal. Holds are placed by your credit union on items deposited based upon your credit union's hold policies, not the Service Center.

CU Service Centers cannot remove a hold placed on your deposits. To request a removal of a hold, you must contact your own credit union directly. Refer to your credit union's Funds Availability Policy for further information. The Service Center reserves the right to refuse acceptance of any item presented for deposit or payment.

## STOP PAYMENTS

CU Service Centers cannot accept a stop payment request on your personal checks.

## ACCOUNT TRANSACTION INQUIRIES

Questions about transactions made on your account? Please contact your credit union directly.

# CU SERVICE CENTERS® FEE SCHEDULE

## DEPOSITS/WITHDRAWALS

### Check Deposits

- 11 or more checks

FREE

\$0.17 per check

### Check Withdrawal Fee (A withdrawal made out in a form of a check)

\$5.00 each

## OTHER SERVICES (if available)

### FAX Request (first page)

\$3.00

- Each additional page

\$1.00

### Money Orders

\$3.00 each

### Travelers Checks

1% of face value

### Dual Signature

1.5% of face value

### Photocopies

\$.50 each

### Indemnification Agreement

\$25.00 each

### Rolled coins (deposit or purchase)

\$.25 each per roll

(Coin machines may charge a % of the amount)

### CU for Kids® Gift Card

\$5.50 per card

### Notary Service (Fees may differ by region)

Posted fee